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ATSI AWARDS GOLD CALL CENTER RE-CERTIFICATION

(Louisville, TN November 27, 2017) – Association of Teleservices International (ATSI) is pleased to announce that ASCO, dba Answer Quick has received the Gold 24/7 Call Center Certification Award continuously since the program’s inception in 2001.

Beth Cooper, president of Answer Quick a division of ASCO, Inc is a pioneer and founding member of the committee and continuing advocate of the entire certification program.

The Certification, which requires a physical inspection every 3 years, indicates that Answer Quick has met or exceeded high standards in the following areas: business practices, life safety, operations, including normal and emergency procedures, personnel hiring, training and ongoing evaluations through a peer review program focusing on 99.9% annual run time and is available for many TAS platforms. The program was developed by Telephone Answering Service [TAS] owners and consultants to the industry including Peter DeHaan, MBA, PhD., author, blogger, publisher and consultant with expertise in many facets of the TAS industry.

ATSI, based in Altamonte Springs, FL, is an international trade association established by and for entrepreneurs in the TeleServices business. This includes telephone answering services, voice-mail services, telemarketing services and any other business, which provides enhanced communication services.

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